

Standards for Licensed Taxi Vehicles

Issued by the Ministry of Transport and Civil Aviation under Taxi Regulation **R-132/2022**.

These standards establish the mandatory requirements for all vehicles licensed to operate as taxis in the Maldives. Compliance with these provisions is compulsory for the issuance and continuation of a taxi operating license.

1. Taxi Signage

- All licensed taxis are required to have a permanent roof-mounted taxi light (TAXI Board). The signage must:
 - Display the word “**TAXI**” clearly and legibly.
 - Always remain visible from the front of the vehicle.
 - **Illuminate in green** when the taxi is available for hire, and **in red** when the taxi is occupied or out of service.

2. Window Transparency

- Tinted windows are permitted.
- However, **passengers inside the vehicle must remain visible** from the roadside under normal daylight conditions.

3. Passenger Safety – Surveillance Cameras

- All licensed taxis must be equipped with fully functional surveillance cameras that provide coverage of:
 - The driver’s cabin
 - The passenger seating area
 - The external surroundings of the vehicle

4. Vehicle Design and Accessibility

- All licensed taxis must be designed with a minimum of **four to six doors**, providing convenient access to the **front and rear passenger seating areas**.
- The vehicle must be equipped with a **luggage compartment of adequate size** to securely accommodate passengers’ baggage.

5. Stickers and Permits

- An official taxi identification sticker, issued by the Ministry or its designated authority, must be affixed to the **front windshield** in a **clearly visible position** at all times.

6. Taxi Service Center Information

- The **name** and **contact number** of the licensed taxi service center must be permanently displayed on both sides of the vehicle in a clear and legible manner.

7. Driver Identification

- The licensed driver's **taxi driving permit or license** must be **prominently displayed inside the vehicle** in a **clearly visible location** that is **easily accessible to passengers**.

8. Complaint and Feedback Hotline

- The official **Ministry hotline number** for complaints and feedback must be displayed inside the vehicle.
- This number must be **clearly legible** and **positioned for easy visibility to passengers** at all times.

9. Fare Information

- The **current fare structure** and other **relevant service details** must be **prominently displayed inside the vehicle** in a **location that is easily visible to passengers**.

10. Communication Equipment

- Every licensed taxi must be equipped with a **functional communication device** that is **directly connected to the respective taxi service center** to ensure continuous contact and operational coordination.

11. Vehicle Cleanliness

- All licensed taxis must be **maintained in a clean and hygienic condition** at all times, both **inside and outside the vehicle**, to ensure passenger comfort and safety.

12. Air Conditioning

- All licensed taxis must be equipped with a **fully functional air-conditioning system** to ensure passenger comfort.